HOW TO CHANGE THE LANGUAGE SETTING

Online Services are designed to be used with the English (US) language setting on the internet browser. If you do not have your internet browser’s language option set to English (US), some of the web page will appear in database code instead of words. That’s because the system only knows how to translate code to words when the language setting is English (US).

To correct this problem, you must temporarily change your browser’s language setting.

1. On the Internet Explorer toolbar, click Tools and then Internet Options
2. On the General tab, click the Languages button on bottom.
3. On the Language Preference window, click the Add button.
4. Select English (US) from the dropdown.
5. Move English (US) to the top language on the list.
6. Click OK. Click OK again.